

# Membership Program/Coaching Refund Policy

## Purchase Terms and Conditions

### Refund Policies

For Private Appointments:

All payments for readings, coaching sessions and private sessions are 100% non-refundable once paid.

Appointments for unpaid sessions are held for 48 hours, at which point, they are released for non-payment.

All prepaid and donated one-time services such as readings, coaching sessions and related packages, must be redeemed within *12 months* from the original transaction or the session and full payment are both forfeited.

For Classes, Digital Goods and e-Courses:

All payments for class tuition, downloadable meditations and courses are 100% non-refundable once paid.

If you register for a live training program or a class, and for some reason you are unable to make the class, please contact [jennifer@jenniferkgarcia.com](mailto:jennifer@jenniferkgarcia.com). Your deposit and payment can be applied to another program of similar value held at a future date within 12 months from the original reservation, under instructor's discretion.

For Membership:

Refunds can be processed up to (1) month after your (12) month membership subscription has started. If you purchase the pay entire year up front option, refunds can be processed up to (1) month after your one-year subscription has started and you will be refunded for that amount.

### Privacy Policy

As a client or student of Jennifer's, all of your information is considered extremely private and personal, thus, your information is kept completely confidential. You may hear about offers from time to time directly from me, if you choose to sign up for a program/class I've recommended you're agreeing to do so at your own discretion.

## Rescheduling Policy

Once payment is made for booking a session, fees are 100% non-refundable. We do understand that life happens. Thus, your session fees can be applied to an appointment at a later date, if you need to reschedule.

Each client receives one free rescheduling before the session fees are forfeited altogether. To reschedule, you must do so prior to 24 hours before your session begins or your payment and one-time complimentary rescheduling will be forfeited.

To reschedule your session, simply send an email to [Jennifer@jenniferkgarcia.com](mailto:Jennifer@jenniferkgarcia.com)

To ensure you have the clearest connection to Spirit and the most rewarding session possible, all sessions will begin promptly on time. If for some reason you are unable to answer the call promptly at the time of your session, we will reschedule your session for a future date (complimentary one (1) time reschedule per session, with purchase).

## Terms and Conditions

The readings and mentoring sessions provided by Jennifer K. Garcia are *not* a substitute for seeking professional medical care or assistance. Therefore, please do not replace the impressions given to you during your session with Jennifer K. Garcia for any advice that has been given to you by a medical professional. If you are in need of medical, health, psychological or psychiatric care, assistance or consultation, seek out a licensed medical professional for consultation. The information provided during our session is not medical advice and should not be used as a prescription for your medical needs; it is to be used as assistance during your journey of spiritual and personal growth.

In booking a session with Jennifer, you must agree that you alone hold the power of decision-making and are totally and completely responsible for making decisions that affect your life following the completion of your session. You are aware that Jennifer makes every effort to give you accurate information, and you understand accept that some information received may not apply at this time, but could apply to future events.

You understand that Jennifer does not provide spiritual information for people without a direct request from the individual(s) seeking assistance.

*By booking a session with Jennifer K. Garcia, you agree and verify that you, the client:*

- 1) Have voluntarily decided to participate in this session and have requested a session of my own free will.
- 2) Are at least 18 years of age, and have not been declared mentally incompetent.
- 3) Understand your session is not to be used as a substitute for any type of medical, health, psychological, psychiatric, or professional counseling, therapy or treatment.
- 4) Understand and agree that it is your responsibility to decide whether or not you require medical treatment and if you require such services to seek them on your own as needed.
- 5) Understand that your session may include information that may not seem to apply presently, but could apply at a future date.
- 6) By participating in the session, you accept complete responsibility for your own medical, health, mental, emotional, psychological, spiritual and bodily well-being.
- 7) on behalf of yourself, your assigns, heirs, executors, guardians, and all other legal representatives, hereby release, discharge, waive, and forever relinquish Jennifer K. Garcia, including her employees, employers, and any other persons associated with Jennifer K. Garcia, from any and all known or unknown claims resulting from, arising out of or in any way connected with information you may or may not receive during your voluntary participation in a reading, coaching session or learning program with Jennifer K. Garcia. You further agree that under no circumstance(s) will you, or any other person associated with you as a result of your reading attempt to present any claims against, prosecute, sue, seek to attach any lien for any purpose including satisfaction of a judgment or other judicial decree, to the property of Jennifer K. Garcia, and you hereby waive all claims, demands, compensation, and all actions that you, anyone associated with you or any other participant in the reading currently or hereafter may have for any injuries or perceived injuries or perceived or real losses you may suffer or believe to suffer because of or during your participation or involvement in a reading, coaching session or learning program resulting from any actions, statements, answers to questions or omissions made by Jennifer K. Garcia

8) understand and agree that in the event any claim for damages shall be brought or prosecuted against Jennifer K. Garcia or any persons associated with Jennifer K. Garcia as a result of your actions, omissions, or other act, that you and/or your estate shall indemnify and hold harmless Jennifer K. Garcia and all persons associated with Jennifer K. Garcia from any and all claims, actions or damages, legal and otherwise, made by you or anyone associated with you including the cost and expense associated with defending such actions or claims

9) Understand that all information provided to you during your session is considered confidential and shall not be disclosed except as required by law

10) Agree that Jennifer can use portions of any feedback sent to her after the session as a testimonial using first name only and state/country and without revealing any specific information about the session

11) Agree that Jennifer can use portions of your session for articles on her website or social media without revealing any specific information about your session to sharing the universal message of inspiration and love

12) Agree to receive occasional future emails from Jennifer K. Garcia in the form of a newsletter with special offers, news and other information

13) are accepting the terms of this agreement, disclaimer, and liability release, by your own free will while fully comprehending what you are doing and the result and consequences of your actions

14) Have read this and fully understand this agreement, and understand that by booking a coaching session or learning program with Jennifer K. Garcia represents signing, accepting and agreeing to all the conditions stated within this agreement and includes a release of all possible liability of Jennifer K. Garcia

You, the client, accept and agree to all of these terms and conditions upon booking a reading, coaching session or learning program with Jennifer K. Garcia and waive any legal action against Jennifer K. Garcia for the information provided in the session.